

Family Council Minutes
Meeting May 18, 2023 at 2:30 pm
St. Lawrence Lodge Boardroom & Zoom

Attendance: Reg Knudson, Judith Hart, Linda Eyre, Elinor Utting

Zoom: Colin Kidd

Invitees: Lisa Harper, Angela Roles, Sherry Canning

Regrets: Maria Clai,

Welcome:

Reg opened the meeting @ 2:30 pm with a welcome to everyone. A thank you to Marion Dalley and Donna Kukk for their assistance over the years, but they are both leaving the Family Council. Reg thanked the Lodge for hosting the meeting in person.

Agenda Approval:

The agenda was approved.

Moved by Linda Eyre

Minutes Approval:

Minutes from April 20, 2023 Family Council Meeting were reviewed and approved.

Moved by Colin Kidd

Old business:

How is SLL doing with regards to staffing levels and recruitment? Staff work very hard. There are a lot of factors involved. Call-ins have been very impactful on the staffing levels. The implementation of a strict attendance policy going forward should see improvements. SLL did have a few people from a nursing agency, but it was challenging due to the workers not knowing the residents or the facility.

Staff appreciation seems to have helped a lot with the staff morale in the Home.

New Business:

1. Review of Reports from MOHLTC inspections and critical incidents – Discussion regarding the reasoning behind the findings in the report. Plan of Care was not made aware to POA. Abuse not reported due to time of the incident and staff did not report to the Manager on Call, was reported as soon as management found out. Plan of Care – a recommendation was made by external caregiver but was not communicated, so test was done without family aware. The Home has been over reporting, as it is preferable to over report than not report. If a family member requests a meeting, there should be a meeting set up within a week. POC accuracy rate was 92% within first 24 hours of implementation.
2. What is the policy for residents who call out for help? – Hourly rounds are done so PSW's and staff check on residents to help mitigate falls/risks to residents. If a resident is witnessed to be in distress or yelling for help, visitors are urged to bring this to staff attention. Sometimes what visitors think is helping, is actually causing more damage than good. Remind staff to survey the area, as well as speak to the resident during hourly rounding.

Administrator's Report:

Vacancy – 14 empty beds. 4 new admissions coming in.

Screening has taken a more passive approach now. Increased traffic in the Home, but no Outbreaks in area at this time.

Care conferences will be going back to in person.

POC is 92 % accuracy rate and the Home is looking into getting some iPads in future to assist.

Life Enrichment now has one full time staff per resident home area, plus part time support. The resident at risk numbers are going down. Hoping for larger group activities soon.

The larger Heating and Cooling units have been secured, there will be disruptions in service, but will be brought to the Family Council's attention.

Hiring levels are going well, staffing numbers are increasing.

Roundtable:

1. Outdoor Masking – visitors still need to wear masks on balconies if there are other residents or visitors present.

Next Meeting:

June 15, 2023 @ 2:30 pm.

Adjournment:

Meeting was adjourned at 3:45 pm.