

- Meeting Minutes -

Date: Thursday November 15, 2012
Time: 1200 hours
Location: Board Room

Present: Shirley Ellis, Candy Burkitt, Jessie Rowntree, Margo Stone, Maureen Bradley, Lee Campbell.

Regrets: Carolyn Webster

1. Call to Order – called to order by Shirley at 12:15 pm.

2. Approval of Previous Minutes

a. That the October 17, 2012 meeting minutes be approved as circulated.

Moved by: Candy
Seconded by: Margo
Carried

3. Business Arising

a. Resident Transportation – follow-up

i. Maureen reported on her activities since the previous meeting.

1. Spoke to Audrey Tordiff who is a parabus transit user who is considering starting a petition to address service concerns.

Maureen will follow up with Audrey re. actions taken to date and planned activities.

2. Brockville Municipal Accessibility Committee – contact is Ryan Billing. Maureen is trying to make contact with this Committee.

3. Maureen related her recent experiences trying to use the service for her husband, who is a resident of the Home. She also related conversations with the Paratransit service representatives where the responses to her queries seemed to be inconsistent from person to person.

4. The nursing department coordinates parabus scheduling for residents to attend appointments. The staff members will share their experiences to help inform the Family Council as to the issues and concerns experienced to date since the change in operations.

ii. Tom reported that he had contacted the South East LHIN to find out what planning is underway in the district to address transportation issues. He will forward the response for information. Tom also reported on discussion with the Committee of Management at the regular October 2012 meeting where the Family Council meeting minutes were received for information. There was also concern raised at the meeting that the loss of the Mapleview Lodge bus at some future time would leave the SLL residents without a means of getting out into the community on a regular basis.



- iii. The members confirmed that the Family Council objective with this initiative is to get increased service levels and overall better service for the residents of St. Lawrence Lodge.
 - iv. Maureen will follow up on this matter and will report at the next meeting.
 - b. Policy Statement – Personal Service Provider – information pamphlet
 - i. Received the PSP information pamphlet for information. General discussion regarding implementation of the policy expected in January 2013.
4. Round Table
5. Other Business
- a. LTC Sector Overview Presentation
 - i. Tom presented an overview of the Ontario Long Term Care sector. The presentation touched on LTC structure, funding, current government policy, and future challenges and issues impacting on the LTC sector.
 - b. Provincial Family Council Information – Shirley reported on a communication received from the Provincial Family Council Program. The communication included information on the following:
 - i. Family Council Elder Abuse Conference – Nov. 23rd, Toronto.
 - ii. Ontario Osteoporosis Strategy Telephone Survey – those interested in participating can contact the survey coordinator.
 - iii. Zoomer Magazine Article – the November 2012 Issue included an article on abuse and neglect in LTC Homes and the LTC Task Force on Resident Care and Safety.
 - iv. Family Council Network 4 Letter Writing Campaign:
 - 1. The Region 4 Network Homes are starting a lettering writing campaign and related petition to raise awareness regarding the need for enhanced funding for LTC Homes. Copies of the draft materials were circulated.
 - 2. The SLL Family Council decided to participate and decided to undertake the following:
 - a. Place a notice in the December 2012 Resident and Family Newsletter to inform the SLL stakeholders of the initiative and the need to participate.
 - b. Council members will send in their own personal letters to designated politicians and senior bureaucrats using the templates provided.
 - c. Set up a Petition sheet in the Business Office.
 - d. Council members to personally circulate the petition sheets as well.
 - e. Deadline = December 21st to return all petition sheets for submission.
 - v. SE LHIN Regional Family Council
 - 1. Council asked Administration to contact the Regional Family Council Coordinator to find out when the next Regional Family Council meeting is scheduled.
6. Date and Time of Next Meeting – Thursday December 20, 2012 at 12:00 pm.



7. Adjournment – meeting adjourned at 2:10 pm.

