



# ST. LAWRENCE LODGE

Long term care since 1970

Resident and Family Newsletter

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Newsletter

October 2012

## Gift Ideas for Residents

St. Lawrence Lodge wishes to offer some gift suggestions to families and friends of our residents who are starting to think about getting your Christmas gift buying underway. Please consider the following items when shopping for our residents:

Unscented skin care products such as Keri Lotion, Vaseline Intensive Care.

Unscented lip balm, and soft-bristled tooth brushes.

Also, please don't forget to make sure that there is St. Lawrence Lodge provided label attached to all new clothing items. You can bring these to the Home in advance to have the label affixed so that the clothing item is ready to be worn as soon as it is received by the Resident. Please drop off any items to the appropriate nursing station.

## Monthly Satisfaction Survey for Residents and Families

The Home is always trying to improve the care and services provided to our residents. One of the best ways to measure how we are doing is to ask those people who are receiving these services. Therefore, each month the Home mails out a satisfaction survey form to approximately 20 residents and/or their substitute decision maker. The feedback received is valued and encouraged. It helps the Home to identify which services are working well and which services our residents and families see as an area for continued improvement.

I would encourage you then to please take a few moments to complete and return the Home's Resident and Family Satisfaction Survey the next time you see one arrive in the mail. I would also like to take this opportunity to thank those many people who have taken the time in the past to fill out the survey form. Your advice has helped us to continually improve our service to those residents entrusted to our care.



Watch out for the November 2012 Newsletter for  
Details on our Upcoming Christmas Season  
Celebrations!

## Inside this issue:

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## St. Lawrence Lodge Foundation

Every gift to the St. Lawrence Lodge Foundation is important. Resident care needs are continually changing and our Home can meet those needs through not only our many volunteers and friends, but also, through financial donations generously provided by friends of St. Lawrence Lodge. We are grateful for this support, since it helps us to be able to purchase equipment and other amenities that ensure our residents are comfortable and secure.

Please consider supporting the residents of St. Lawrence Lodge in your charitable giving this year. All donations will be acknowledged and are eligible for a charitable tax receipt.

From our Home to yours, thank you for your consideration!



## SPECIAL EVENTS – October 2012

Tues., Oct. 2 <sup>nd</sup>	Beth - Flute	Pine – 11:00 a.m.
Tues., Oct. 2 <sup>nd</sup>	Movie Night	Town Square – 6:45 p.m.
Wed., Oct. 3 <sup>rd</sup>	Egon	Elm – 10:00 a.m.
Wed., Oct. 3 <sup>rd</sup>	Tom Wilson – Birthday Musical	Pine Dining Room – 1:45 p.m.
Fri., Oct. 5 <sup>th</sup>	Jacque	Spruce – 10:30 a.m.
Tues., Oct. 9 <sup>th</sup>	The Troubadours	Town Square – 6:45 p.m.
Wed., Oct. 10 <sup>th</sup>	Egon	Spruce – 10:00 a.m.
Wed., Oct. 10 <sup>th</sup>	Vangie	Cedar – 10:00 a.m.
Wed., Oct. 10 <sup>th</sup>	Parabus Shopping – Wal Mart	See Dawn – 1:00 p.m.
Fri., Oct. 12 <sup>th</sup>	Jacque	Maple – 10:30 a.m.
Sat., Oct. 13 <sup>th</sup>	Tom Wilson Trio	Town Square – 1:45 p.m.
Mon., Oct. 15 <sup>th</sup>	Winnona	Town Square – 1:45 p.m.
Tues., Oct. 16 <sup>th</sup>	Beth – Flute	Cedar – 11:00 a.m.
Tues., Oct. 16 <sup>th</sup>	Volunteer Appreciation Luncheon	Town Square – 12:00 p.m.
Tues., Oct. 16 <sup>th</sup>	Eileen	Town Square – 6:45 p.m.
Wed., Oct. 17 <sup>th</sup>	Egon	Pine – 10:00 a.m.
Wed., Oct. 17 <sup>th</sup>	Vangie	Birch – 10:00 a.m.
Wed., Oct. 17 <sup>th</sup>	Brockville Museum “The Ghosts of Brockville”	Chapel – 1:45 p.m.
Thurs., Oct. 18 <sup>th</sup>	Resident Council	Town Square – 10:30 a.m.
Fri., Oct. 19 <sup>th</sup>	Jacque	Pine – 10:30 a.m.
Tues., Oct. 23 <sup>rd</sup>	Beth – Flute	Birch – 11:00 a.m.
Tues., Oct. 23 <sup>rd</sup>	Tom Wilson	Town Square – 6:45 p.m.
Wed., Oct. 24 <sup>th</sup>	Vangie	Pine – 10:00 a.m.
Wed., Oct. 24 <sup>th</sup>	St. Lawrence Entertainers	Pine Dining Room – 1:45 p.m.
Fri., Oct. 26 <sup>th</sup>	Jacque	Cedar – 10:30 a.m.
Sat., Oct. 27 <sup>th</sup>	Matt Hayes – Pub	Town Square – 1:45 p.m.
Tues., Oct. 30 <sup>th</sup>	Beth – Flute	Pine – 11:00 a.m.
Tues., Oct. 30 <sup>th</sup>	Harmonic Sing-A-Long	Town Square – 6:45 p.m.
Wed., Oct. 31 <sup>st</sup>	Egon	Cedar – 10:00 a.m.
Wed., Oct. 31 <sup>st</sup>	Vangie	Spruce – 10:00 a.m.
Wed., Oct. 31 <sup>st</sup>	Halloween Party	Town Square – 1:45 p.m.

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### St. Lawrence Lodge Family Council Report

Working on your behalf, the Family Council has been involved in the following activities over the past few months:

- ♦ **Long Term Care Funding**—monitoring the McGuinty Government’s announcements related to LTC Home funding. The Gov’t has basically decided not to fund the full amount of the annual increases previously announced to Homes over a multi-year period.
- ♦ **Compliance Inspection**—Family Council was a key part of the Annual Compliance Inspection conducted by the Ministry of Health and Long Term Care in May 2012. The Home received a good review under the new Inspection System.
- ♦ **Feedback to the Home**—Family Council provides regular feedback to the Home’s administration on issues of importance to residents and families. The Council and Administration have developed a report form to track issues arising at both Family Council and Resident Council. The reports are posted in the Home for information.

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I hope you enjoyed reading our newsletter. Have a great month!

Yours truly,